

Officials Support Center

Connected Mobile Support

Monday, October 03, 2011

Mobile devices need Java enabled and should accept cookies.

Get ArbiterConnected

Sign into ArbiterConnected

Games

Date / Time Blocks

View Rosters

Mobile Help & Troubleshooting

- **Error Message 500**

- **Clear Cache & Cookies**

Get ArbiterConnected

1. Go to m.ArbiterSports.com and sign into your account.
2. Click *Get Connected Now*.
3. Choose a subscription length and payment type then click *Continue*.
4. Confirm that your selection is correct then click *Continue*.
5. Enter your payment information then click *Pay*.

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Sign into ArbiterConnected

1. Go to m.ArbiterSports.com and sign into your account.

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View Games

1. Go to m.ArbiterSports.com and sign into your account.
2. Select *Menu > Games*.

*Click the down arrow to view game details.

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Accept / Decline Games

1. Go to m.ArbiterSports.com and sign into your account.
2. Select *Menu > Games*.
3. Select *Accept* or *Decline*.

*Click the down arrow to view game details.

New Games

Wed, 9 Nov 7:15 PM Group Name Ref East High School	▼
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Accept

Decline

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Block a Date / Time

1. Go to m.Arbitersports.com and sign into your account.
2. Select *Menu > Cal* (Calendar).
3. Select a date.
4. Select *Add Block*.
5. Choose *Block Entire Day* or enter a time range and select *Save*.

Full Day Block

Block Entire Day

Partial Day Block

Start Block ▼

End Block ▼

Save

[Cancel](#)

*Blocks created via ArbitersConnected apply to all groups that allow date / time blocking.

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Unblock a Date / Time

1. Go to m.Arbitersports.com and sign into your account.
2. Select *Menu > Cal* (Calendar).

3. Select a date.
4. Select *Remove All Blocks* or the red X.

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View Roster of Officials

1. Go to m.Arbitersports.com and sign into your account.
2. Click *Menu > Directory*.
2. Click *Officials*.
3. Click a name.

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View Roster of Group Administrators

1. Go to m.Arbitersports.com and sign into your account.
2. Click *Menu > Directory*.
2. Click *Admin*.
3. Click a name.

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View Roster of Contacts (Non Officials)

1. Go to m.Arbitersports.com and sign into your account.
2. Click *Menu > Directory*.
2. Click *Contacts*.
3. Click a name.

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Error Message 500

Option 1

1. Clear the cache and cookies from your internet browser.
2. Go to Arbitersports.com and choose *Mobile Site*.

Option 2

1. Clear the cache and cookies from your internet browser.
2. Go to Arbitersports.com and choose *Full Site*.
3. Sign into your account.
4. Go to m.Arbitersports.com.

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Clear Cache & Cookies (iPhone, iPad, iPod Touch)

1. Click *Settings > Safari*.
2. Click *Clear Cookies and Data*.
3. Click *Clear Cookies and Data* again.

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Clear Cache & Cookies (Android)

1. From the internet browser click the menu button.
2. Click *More > Settings*.
4. Click *Clear cache* then *OK*.
5. Click *Clear all cookie data* then *OK*.

*You may need to restart the internet browser to complete these actions.

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Clear Cache & Cookies (Blackberry)

1. From the internet browser click the Blackberry button.
2. Click *Options > Cache Operations*.
3. Click *Clear* under Cookie Cache.

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