

Officials Support Center

Disabling Pop-up Blockers

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If you are trying to print a report or download a file but nothing happens your internet browser's pop-up blocker is probably preventing you from doing so. There are three different ways to overcome this problem.

Look for the Notification

Most internet browsers will notify you when a pop-up is blocked. These notifications usually appear at the top or bottom of your screen. Right clicking on the notification should give you some options. Look for an option similar to 'always allow pop-ups from this site'. Once ArbiterSports has been flagged as safe try again.

Keyboard Override

You have the ability to override any pop-up blocker on your computer. Windows users press *Ctrl* while Apple OS X users press *Option*. These buttons are located in the lower left hand corner of your keyboard. You must hold down the button while simultaneously clicking on the screen in order to successfully override the pop-up blocker.

Enable Automatic Prompting (Windows only)

From the start menu of your Windows computer go to the *Control Panel*. Select *Internet Options*. Select the *Security* tab. Click the *Custom level...* button in the lower right. Scroll about a third of the way down to locate *Automatic prompting for file downloads*. Select *Enable* and click *OK*. Confirm that you want to make the change. Return to ArbiterSports and try again.

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